



FEDERAL TRADE COMMISSION

PROTECTING AMERICA'S CONSUMERS

We have received your complaint.

Thank you for filing a complaint with the Federal Trade Commission. Based on the information you have given us, we recommend that you take the following steps, if you have not already.

Step 1: You should contact the company in question regarding your situation.

We have identified some material you may find useful on our site:

Step 2: [ONLINE AUCTIONS: BIDDERS BE WARY
HOW TO RIGHT A WRONG \(SEPTEMBER 2003\)](#)

Step 3: If you have done the above steps and have any additional questions or any additional information you would like to add to your file, please call **877-382-4357** to speak with a counselor. When you call, please have this reference number: **36194201** to help us quickly retrieve your information.

[Submit Another Complaint](#)



OMB #3084-0047

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